

ACTIVITY INSTRUCTOR

Job Description:

We are looking for several new instructors to join our fun and friendly team for the new season ahead. No formal qualifications are required as full training is provided, however any experience with climbing or outdoor activities in your personal life, plus any first aid certification would be a big advantage. Over 18's only. A positive attitude and sense of humour are essential, as well as a good head for heights, the ability to remain calm, a compassionate approach to helping people, and a passion for working outdoors. You must be fit, healthy and confident in providing a consistently high standard of customer care for our visitors. This is a customer facing role and you will be expected to help ensure both their safety and enjoyment at all times, following processes and safety standards.

About the Role:

- Instructing our various activities.
- Fit and remove safety equipment for customers and assist with safety briefings regarding our strict standards and processes.
- Coach and assist both adults and children prior to activities calmly to ensure each person feels safe and enjoys their experience.
- Basic cleaning and maintenance of site

The role is seasonal and will require your full availability across the summer season and during the Easter, Summer and October school holidays both weekdays and weekends.

The role is based upon a zero-hour contract and will be on a fixed term basis until December 31st 2023. Mandatory training will commence on 13th March 2023 and finish on the 17th March 2023.

Job Types: Full-time, Part-time, Temporary contract, Zero hours contract

Contract length: 7 months

Salary: minimum of £10 per hour after training.

Benefits:

- Employee discount
- On-site parking
- Outside working
- Social work environment
- Free activity experiences

Ability to commute/relocate:

St. Austell, Cornwall: reliably commute or plan to relocate before starting work preferred

Schedule:

- 8 hour shift
- Holidays
- Weekend availability